



Participant Needs

Sample Participant Feedback Form

Purpose

To provide the best possible services, we would like to know how much our program helped you meet your financial and employment goals.

Instructions

Please read the following statements about the organization's program and services and circle if you agree, somewhat agree, are neutral (don't feel strongly one way or the other), somewhat disagree, or strongly disagree with the statements.

Who is this resource for?

This feedback form is for **program participants**. It can be used when participants near the end of programming or at multiple points throughout. It may be useful in both crisis intervention and longer-term services.



	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree	N/A
Empowerment and Satisfaction						
I am satisfied with my experience in this program.						
I am likely to recommend this program to others.						
Staff respected my background.						

	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree	N/A
I felt supported by program staff.						
Program staff took the time to make sure they understood my needs.						
Services were available at times that were good for me.						
I was asked to identify my economic needs and goals.						
I was asked to identify my employment goals.						
I was asked to participate in deciding what programs I would participate in.						
I received the kind of programming I wanted.						
I gained skills that will help me reach my financial goals.						
I gained skills that will help me reach my employment goals.						
I felt included in decisions around the services I received.						
Accessibility						
I felt comfortable telling staff what I needed to access their services.						

	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree	N/A
I was able to share my needs.						
Staff explained things to me in a way I could understand.						
I was able to get around the building easily.						
The facilities were comfortable for me.						
I was able to communicate easily with the organization's staff.						

Do you have any additional feedback about our program that you think is important for us to know?